



Do you have frail aged or disabled patients living at home who would benefit from a Living at Home Assessment?



Background

In 2007 the Victorian Home and Community Care (HACC) Program initiated the Living at Home Assessment Service Framework. Designated HACC assessment service providers were identified (listed below). These designated agencies are the contact point for the Living at Home Assessment Service.

What is a Living at Home Assessment?

Living at Home Assessments are holistic and broad based. This means that assessment focuses on:

- Social, functional and emotional needs
- Carer and family needs
- Environmental issues
- Strengths and capacities, not just deficits
- Opportunities for social participation and connectedness
- Involvement of multidisciplinary expertise

A Living at Home Assessment is not a health assessment or intended to replace a comprehensive ACAS assessment – it is a Home and Community Care based assessment. HACC eligible clients referred for a Living at Home Assessment will have an assessment undertaken in their own home. Living at Home assessors work within an Active Service Model where they focus on strengths and abilities and the maintenance/enhancement of skill.

Who would I refer for a Living at Home Assessment?

All patients must be HACC eligible and may:

<ul style="list-style-type: none"> • Have complex care needs 	<ul style="list-style-type: none"> • Require a range of home based services
<ul style="list-style-type: none"> • Have a carer who needs increased assistance to carry out their role 	<ul style="list-style-type: none"> • Want information about a broad range of options

There is no cost for an assessment and no obligation that the client must accept a service from the designated agency. Clients receive an assessment based on their own and/or their carer's needs which reflect the current situation, their support and care options both now and for the future. Sometimes the end product of the assessment will be as simple as providing information or may include referral to another provider or service delivery by the assessing agency.

Who would I refer to for a Living at Home Assessment?

The designated HACC funded Living at Home Assessment services in your area are:

Dunmunkle Health Services	Intake/Reception: Phone: 5363 0400	Fax 5385 2740
Edenhope Memorial Hospital	Intake/Reception: Phone: 5585 9826	Fax 5585 1405
Hindmarsh Shire Council	Intake/Reception: Phone: 5391 4444	Fax 5391 1376
Horsham Rural City Council	Intake/Reception: Phone: 5382 9715	Fax 5382 9771
Wimmera Health Care Group	Intake/Reception: Phone: 5381 9391	Fax 5381 9170
West Wimmera Health Services	Intake/Reception: Phone: 5391 4221	Fax 5391 4228
West Wimmera Shire Council	Intake/Reception: Phone: 5585 9900	Fax 5585 9950
Yarriambiack Shire Council	Intake/Reception: Phone: 5398 0107	Fax 5398 2502

Medical practices are encouraged to securely send electronic referrals through the Connecting Care system. If you are interested in linking to this system please contact the West Vic Division of General Practice for advice.

How do I refer for a Living at Home Assessment?

The preferred process is to use the Victorian Statewide Referral Form (VSRF) developed specifically for General Practice. If you do not have this form, information on how to access it is available on the General Practice Victoria website. Other types of referral (eg letters) will be accepted but please ensure they contain sufficient information to inform the assessor of the reason for referral and any specific information you hold which may assist the assessment.

For assistance and/or advice contact your local Designated Assessment Service on the numbers above.