

**July 2012**

Project background:

This plan outlines initiatives to strengthen partnerships between providers of Home and Community Care (HACC) services in the Grampians Pyrenees area of the Grampians Region.

The purpose of the partnerships is to improve access and choice for Aboriginal people living in the area by maintaining links between the Budja Budja Aboriginal Co-operative and the four HACC Assessment Services (HAS) in the area.

This plan is based on the understanding that Aboriginal people have the opportunity to receive HACC services from the Co-op or HAS provider and, where required and preferred, both services.

All agencies have agreed to implement this plan wherever possible within the constraints of existing resources. All partners have nominated a key contact person, marked on the right with an asterisk - #.

The Department of Health, as sponsor of this Partnership Project, will support and monitor the activities arising from this plan for the next two years and encourage links with Active Service Model and Diversity Planning activities.

The partners:

<p><b>Department of Health</b>                  Janis Brooks, HACC Program and Services Advisor                  Gary Wingrove, Aboriginal HACC Dev Officer #                  Robyn Fletcher, HACC Project Worker #</p>	
<p><b>Budja Budja Aboriginal Cooperative</b>                  Tim Chatfield, Acting CEO                  Brendan Edwards, Men's Health Worker #</p>	
<p><b>Ararat City Rural Council</b>                  Yvonne Robinson, Team Leader #                  Gayle Redden, Assessor</p>	
<p><b>East Grampians Health Service</b>                  Jane Bourman, Manager, District Nursing #                  Jenny Sheehan, Assessor and District Nurse</p>	
<p><b>Northern Grampians Shire</b>                  Melissa Mair, Team Leader #                  Kerry Cunliffe, Team Leader / Assessor                  Pauline Coates, Team Leader Assessor</p>	
<p><b>Pyrenees Shire</b>                  Annelies Strietman, Family Services Team Leader #                  Leanne Redpath, Assessor</p>	

**PARTNERSHIP PLAN: GRAMPIANS PYRENEES**

Title:	<p><b>Agreement to work in shared care</b></p> <p>It has been agreed to plan for the situation where an Aboriginal person seeks to receive HACC services from both Budja Budja and a HAS provider. This may be due to:</p> <ul style="list-style-type: none"> <li>▣ Personal preference of the Aboriginal person – we support choice</li> <li>▣ The availability of the right mix of services – it is not possible for Budja Budja to provide all HACC services</li> <li>▣ Discharge from hospital</li> <li>▣ The problems of distance – it may be necessary to deliver shared care where distance from Halls Gap is a problem.</li> </ul> <p>An agreement to work in partnership through assessment, planning and service delivery has been developed. The Agreement attached to this plan.</p>			
Partnership activity:	Role of Budja Budja	Role of HAS agencies	Role of HACC Liaison	Role of Aboriginal Liaison
All agencies to attach the Agreement to their agency Diversity Plan as a clear indication of the agreed approach to working in shared care, where the need arises.	Attach the Agreement to the Diversity Plan, orient staff to the agreement			
The Agreement is to be reviewed at least annually. Feedback on the Agreement to go to Robyn Fletcher, HACC Project Worker.	Provide feedback	Provide feedback	Lead a review of the agreement	Advice and support

For further information contact either:

Robyn Fletcher (HACC Project Worker at [RobynFletcher@ballarat.vic.gov.au](mailto:RobynFletcher@ballarat.vic.gov.au)) or Gary Wingrove (Aboriginal HACC Development Officer at [gary.wingrove@health.vic.gov.au](mailto:gary.wingrove@health.vic.gov.au))

**PARTNERSHIP PLAN: GRAMPIANS PYRENEES**

Title:	<p><b>Sharing information that supports choice for Aboriginal people</b></p> <p>It is understood that agencies need to share information effectively so that Aboriginal people can be aware of the full range of services available to them across the region.</p>			
Partnership activity:	Role of Budja Budja	Role of HAS agencies	Role of HACC Liaison	Role of Aboriginal Liaison
<p>Newsletters: All agencies publish newsletters promoting services and activities. It is agreed that these newsletters need to be shared to promote awareness and choice. All HAS providers have agreed to include Budja Budja in circulation for newsletters and Budj Budja will include all HS providers in the circulation of that newsletter. The key contact is Alison Chatfield at <a href="mailto:alisonchatfield@bigpnod.com">alisonchatfield@bigpnod.com</a></p>	<p>Include HAS providers in circulation of newsletters</p>	<p>Include Budja Budja in circulation of newsletters</p>		
<p>Pamphlets: It has been agreed that agencies will share brochures. In addition it has been agreed that a pamphlet that provides contact details for all Aboriginal and HAS provider for the whole Grampians region would be useful.</p>	<p>Swap pamphlets</p>	<p>Swap pamphlets</p>	<p>Publish a pamphlet for the region</p>	<p>Advice and support</p>

*For further information contact either:*

Robyn Fletcher (HACC Project Worker at [RobynFletcher@ballarat.vic.gov.au](mailto:RobynFletcher@ballarat.vic.gov.au)) or Gary Wingrove (Aboriginal HACC Development Officer at [gary.wingrove@health.vic.gov.au](mailto:gary.wingrove@health.vic.gov.au))

**PARTNERSHIP PLAN: GRAMPIANS PYRENEES**

Title:	<p><b>Cross cultural training</b></p> <p>During this project HAS agencies have expressed a desire to undertake training in cultural awareness. There appears to be three types of training required:</p> <ol style="list-style-type: none"> <li>1. Local stories – information about history and significance of the local area</li> <li>2. General background awareness – broad information regarding cultural sensitivity</li> <li>3. HACC specific issues – how we can work together in a culturally sensitive way.</li> </ol> <p>Budja Budja is able to provide training in small groups of eight people. In addition, there is a plan for an e-learning tool to be developed for the region.</p>			
Partnership activity:	Role of Budja Budja	Role of HAS agencies	Role of HACC Liaison	Role of Aboriginal Liaison
Agencies to consider training needs / wants and approach Budja Budja with requests for training. Budja Budja to provide training on a fee for service basis.	Provide training	Plan a training program over time	Advice and support	Advice and support
The publication of an e-learning tool has been raised. If feasible, this would be a tool outlining background information for all three Aboriginal agencies (contact details, services provided) and background information, including agreements. This tool would be a suitable orientation for all staff, particularly staff new to the region.	Participate in developing the tool	Provide feedback on the tool	Lead the development of the e-learning tool	Contribute to the publication of the e-learning tool

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**PARTNERSHIP PLAN: GRAMPIANS PYRENEES**

Title:	<b>Review of this plan and activities completed</b>			
Partnership activity:	Role of Budja Budja	Role of HAS agencies:	Role of HACC Liaison:	Role of Aboriginal Liaison:
Agencies to meet in May 2013 to review this plan and further partnership activities.	All agencies to participate.		Robyn and Gary to co-ordinate this review.	

**Acknowledgements:** This project would not have been possible without the generous participation by the organisations involved, which have demonstrated a commitment to increasing client choice and access to services for the Aboriginal community within the Grampians Pyrenees area.

Robyn Fletcher and Gary Wingrove are both acknowledged for bringing local and professional knowledge to the project along with a commitment to supporting the agencies through their liaison and development roles.

Roger Hastrich, of Roger Hastrich Pty Ltd, is acknowledged as project facilitator. Roger can be contacted on 0419 583 561 or at [roger.hastrich@pipeline.com.au](mailto:roger.hastrich@pipeline.com.au)



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