

Wimmera Regional
Youth Affairs Network

Joining the dots in Youth Services

Mapping and Strategy Workshop

5th June 2007
Discussion and Outcomes
Report

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Introduction

Nineteen *youth services* professionals, representing 15 different agencies, attended and participated in the Wimmera Regional Youth Affairs Network service mapping and strategy workshop held on 5th June 2007. The Wimmera PCP sponsored this workshop.

Another 7 agencies provided information prior to the workshop which could be shared and used. A participant list can be found at Attachment 1.

The specific objectives of this workshop included:

- To share information across the network regarding the range (breadth and depth) of youth services in the Wimmera catchment area;
- To discuss individual and shared visions for youth services within the Wimmera catchment area;
- To undertake an analysis of the current youth service offerings against the needs of our youth; and
- To develop workable solutions to the most critical challenges and gaps within the youth service system

The following report identifies the key discussion points, agreed outcomes and decisions reached throughout this workshop.

Discussion Points & Outcomes

1. Opening and Introductions

Significant time was invested at the beginning of the workshop for participants to formally introduce themselves to other professionals, following welcoming comments from Donna Bridge, Wimmera PCP.

These introductions were facilitated through using common prompts such as: Name, role, agency; length of experience working in Youth Services; and working in the Wimmera; 1 achievement, challenge, learning in recent times; critical issues / needs facing our Youth in the Wimmera Region; and Aspirations for Youth Services in the Wimmera Region.

Arising from these introductions were several noteworthy points. These included:

- There was a collective and diverse *approximate* 310 years of experience within the youth services field and an *approximate* 170 years of experience working in the Wimmera, amongst the professionals at the workshop.
- Achievements and challenges were recorded as

Achievements	Challenges
Tribal youth Leadership Program	changes in disability services – Disability Services Act 2006
Connect Ed	more integrated into system – previously were more sheltered
Community VCAL	more contact with criminal justice system
Funding submission	developing links with youth services
Our Nexus is back as a user-friendly place – supporting youth needs	more common re young parents with a disability
Involved with Riding with the Disabled – coaching role	knowing where all services fit in
On track learning – Certificate in Education for Youth	changes to Child Protection and Child Safety and Well Being Act 2005 – awareness of; impact of on Wimmera a services
Co-ordinated faxback program re referrals for victims	
Survival of the WRYAN	
Parenting/pregnancy brochures	
Networking	

- Critical issues / needs facing the youth in the Wimmera Region were recorded as:
 - Geography to be covered within the Wimmera
 - Capacity to meet needs in rural Victoria x 2
 - Welfare depended families moving to cheaper housing in rural Victoria
 - Co-ordination of services
 - Capacity to work strategically
 - Critical mass – advocacy / awareness
 - Transportation – access to x 7
 - Accommodation – youth housing 14 – 18 yrs
 - Drugs and alcohol (alcohol causes more harm) x 3
 - Resources and funding – wide spread x 3
 - People attitude to youth
 - Isolation
 - Lack of appropriate role models
 - Individual activities – more of team – more choices
 - Earlier intervention / earlier referrals (D&A; family breakdown etc ;)

- Attracting youth to our programs / services (particularly for males)
 - Aging population – families / youth moving away
 - Not enough to do in local towns
 - Facilitating keeping families together
 - Parental abuse / sibling abuse / young people to parents
 - Violent relationships
 - Having the time
 - Being reactive
 - Social justice and fair share of resources – mis-diagnosis
 - Youth mental health – self harm

- Aspirations for Youth Services within the Wimmera were recorded as
 - Young people’s issues prioritised
 - Tertiary intervention
 - Wholistic approach
 - Return of generalist youth workers x 4
 - Rural kids are worthy – increased self esteem within our youth
 - Keep Wimmera Youth in the community
 - Assist young people to meet aspirations/ goals and reach them with supports
 - That we don’t miss Wimmera’s ‘at risk’ children / youth
 - Bucket of \$ to regions to enact a 5 year plan
 - Increased employment opportunities: make a difference
 - Increased mentoring / role modelling programs x 2
 - Improved functional families: great parenting
 - More activities – increased choices
 - Becoming more accessible and known
 - Improved drop-in facilities
 - Warm beds; full tummies
 - Cut off dependence on Drugs and alcohol x 2
 - Greater youth involvement / participation
 - Earlier intervention – focus on healthy relationships x 3
 - Parenting services x 2
 - Improved potential young people’s relationships
 - Increase public profile of young people for their diversity
 - Increase our proactive work
 - Education of binge drinking for young people and their parents

- Common themes emerged regarding things that attracted people to work in this field. These included: preventative focus of work; opportunity to facilitate positive change in young people’s and their families’ lives; and enjoyment of working with young people and watching them reach for their potential / improve their lives.

2. Serving Youth within Wimmera – our reality

Significant time was also invested in mapping the youth services represented at the workshop and those agencies that provided their information prior to the workshop. In total 62 pieces / plates of service information were mapped.

These services were mapped onto a matrix, with the horizontal axis representing the Age Continuum (12 – 18; 12 – 25; 18+; other specific age groups; Parents of Youth; and Miscellaneous) and the vertical axis representing the continuum of intervention (primary, secondary and / or tertiary).

The end product of this mapping has been reproduced in Attachment 2 & Attachment 3.

Digital photos were taken with thanks and acknowledgement to Donna Bridge, Wimmera PCP and Marg Bolton, DVC. Below is one of these photos.



3. The mapping of youth services stimulated significant discussion. Professionals were encouraged to reflect on the map and their experiences and to consider strengths, limitations, gaps, service duplication, challenges; and opportunities for effective partnerships and service improvement.

The following is a record of these discussions.

Things that were noticed

- Lots of services we didn't know about
- Gap in generalist youth workers
- Basic coverage regarding education – but minimum – no more on top of this
- Agencies / services have become very specific regarding eligibility criteria
- Snapshot map doesn't include the geographic dimension
- Map also doesn't represent capacity – such as some services operate only 2 days per week
- Services don't reach as far in some areas
- Training gap regarding new legislation for helping youth workers regarding brain development etc;
- Cultural gaps in Art and sport services
- Gaps in service system for same sex services for youth
- No job placement, education and training service
- Need more mentoring programs
- LGAs don't get the breadth of services needed
- Service gap for 9 – 11 year old age group

4. Our analysis

Through a series of group processes, the strengths, weakness, opportunities and threats were analysed (SWOT analysis) according to the group's experience (issues / needs) and the Wimmera youth services map.

The following is a record of each of the groups work.

Group 1 – Focussed on Two specific issues and the general gaps in youth services within the Wimmera catchment. The following is a record of this work.

Issue 1: Capacity to work strategically

<p>Strengths</p> <ul style="list-style-type: none"> • There are a number of services available • Diversity • Age group • Geographic location • Range of issues • There are Youth Service Networks • Informal / Formal partnerships eg: RYAN, Youth Network meetings 	<p>Weaknesses</p> <ul style="list-style-type: none"> • Lack of knowledge of other services / communication around services • Tyranny of distance and 5time in order to network / communicate • Demand for direct service to clients cuts into strategic planning time for long term strategies • Value and recognition of networking • Value-driven service delivery – outcomes to be met • Lack of use of technology re communication / teleconferencing • Need fewer coordinators and more workers on the ground (service delivery)
<p>Opportunities</p> <ul style="list-style-type: none"> • Technology – to have meetings via teleconference to save on time and travel • Accessibility to people in the community 	<p>Threats</p> <ul style="list-style-type: none"> • Few workers who are involved in planning • Workers have to do planning on top of 'hands on' work • Less clarity around work and personal boundaries • Competition for funding • De-qualifying ourselves – few avenues for education in youth on local basis such as Certificate IV Youth Work • Tyranny of distance for education to up-skill workers in this area • Recruitment and retention and short term funding • Quality driven in area of Youth Work • Saying 'No' – presents and issue around integrity – may impact on being granted funding in the region or missing out altogether • Conflict regarding what can realistically be delivered

Issue 2: Mental Health Services for Youth

<p>Strengths</p> <ul style="list-style-type: none"> • Mental Health First Aid training received very well • A.S.I.S.T 	<p>Weaknesses</p> <ul style="list-style-type: none"> • Mental Health personnel too specific – not youth trained • CAMHS – high turnover of staff • Teachers / welfare co-ordinators not trained up regarding mental illness particularly depression • Young people being labelled as ‘misbehaving’ ‘school refusers / absconders’ • Service provision based in Horsham • 6 month waiting list • How long do Hopetoun and Rainbow have to wait?
<p>Opportunities</p> <ul style="list-style-type: none"> • Community development officers increased • Strategic opportunity to bring workers to the area • Mentoring (Maryborough model) • Tap into service clubs 	<p>Threats</p> <ul style="list-style-type: none"> • The better people become at identifying – the more young people in the community are going to be in the system

General Gaps

- Cultural gaps (Art, Sporting opportunities)
- Diversity such as same sex attracted
- No JPET (Job placement and training)
- Lack of generalist youth workers / case managers
- Mentor programs too specific
- More people come into care and less alternative accommodation available
- LGAs – provision of service – no bottom line – no reference point – service reliant on each LGA

Group 2 -

<p>Strengths</p> <ul style="list-style-type: none"> • Lots of youth services • Youth forums that enables the identification of gaps • Providers committed and striving towards continuous improvement • Hopetoun Basketball model • Sports clubs 	<p>Weaknesses</p> <ul style="list-style-type: none"> • Lack of qualified generalist youth workers; case management • Lack of services to remote areas • Tyranny of distance • Lack of public transport • Lack of suitable accommodation in rural areas • No local CAMHS • “talk fests’
<p>Opportunities</p> <ul style="list-style-type: none"> • Improved cooperation between agencies • Better information sharing • Opportunity to improve service gaps – generalist youth workers; CAMHS 	<p>Threats</p> <ul style="list-style-type: none"> • Sustainability of services that rely on numbers • Funding not being recurrent • Change of state and Federal Government • Ongoing disengagement and mental health issues for clients

Group 3 -

<p>Strengths</p> <ul style="list-style-type: none"> • We have services in family violence – behaviour change – broad services but no depth - gap over 22 • School welfare personnel • VET program established • VCAL and community education programs established 	<p>Weaknesses</p> <ul style="list-style-type: none"> • Transport services – gaps; costs; availability • Co-ordination of services – including Police / GCHC operations SCADE • Youth Housing – 14 – 18 (15 upwards GCHC SAAP program – Stawell, Ararat, St Arnaud); Salvation Army • Hopetoun – Activities for Youth on Friday and Saturday nights <ul style="list-style-type: none"> ○ Youth Church of Christ ○ Freeza ○ Police / Koori Youth Club ○ Basketball • Parenting – abuse; being better parents; drug proofing kids – Church of Christ • Limited services re mental health for youth • VET – travel for youth
<p>Opportunities</p> <ul style="list-style-type: none"> • Increase family violence services capacity • Increase family violence services in outlying areas • Mentoring / role modelling in community 	<p>Threats</p> <ul style="list-style-type: none"> • Transport costs – petrol prices; travel for service • Employment opportunities in outlying areas – VET; VCAL; Neighbourhood houses; Nexus; Shires • Drug and alcohol issues

5. Shared vision for youth in the Wimmera – 3 year outlook

Building on this analysis and a review of aspirations recorded earlier in the workshop, several visions for the youth in Wimmera were put forward. These included:

- a. Respected, resourceful and retained (yellow Wrist Band)
- b. Wimmera Youth – empowered, resilient, skilled, happy, positive role models, belonging
- c. Wimmera youth – healthy, respected, respectful, retained (be here!), happy / confident, excel, transportation

After further discussion, a shared vision for Wimmera Youth was agreed. Namely:

Wimmera Youth:

- *Valued*
- *Respected*
- *Listened to*

It was also agreed that the most critical 3 issues need to be addressed to progress closer to shared vision.

6. Enacting our vision – critical issues to be addressed

Following this discussion and agreement of a shared vision, professionals identified a series of critical issues that needed to be addressed to progress the WRYAN closer to its shared vision. The following is a list of these issues:

- Revisit WRYAN's role: Terms of Reference etc given the high representation of members and discussion at workshop
- Develop, implement and evaluate a regional youth strategy that covers all age groups (with 10 – 12; 12 – 18 and 18 – 25 year old age groupings.)
 - One of the key underpinnings of this strategy is empowering youth – skills development.
 - The strategy will address the issues of youth participation/ engagement / involvement and for all to understand 'relevance'.
 - The strategy needs to also address the community's attitude towards youth.
 - The strategy also needs to address the goal of strengthening / promoting pathways for access to youth services
 - The strategy also needs to address the issue of succession planning – community pathways – a strategy to keep communities strong and solid

7. Closing

The forum closed with closing words from Donna Bridge, Wimmera PCP, thanking all for their contribution and commitment and reaching agreement that the next WRYAN meeting (July) is dedicated to review the outcomes and discussion arising from the workshop.

Outcomes and discussion report to be prepared by facilitator and distributed through Donna.

The next WRYAN meeting will also discuss how to progress the review of the WRYAN's Terms of Reference etc; and the next steps regarding regional strategy development.

Attachment 1

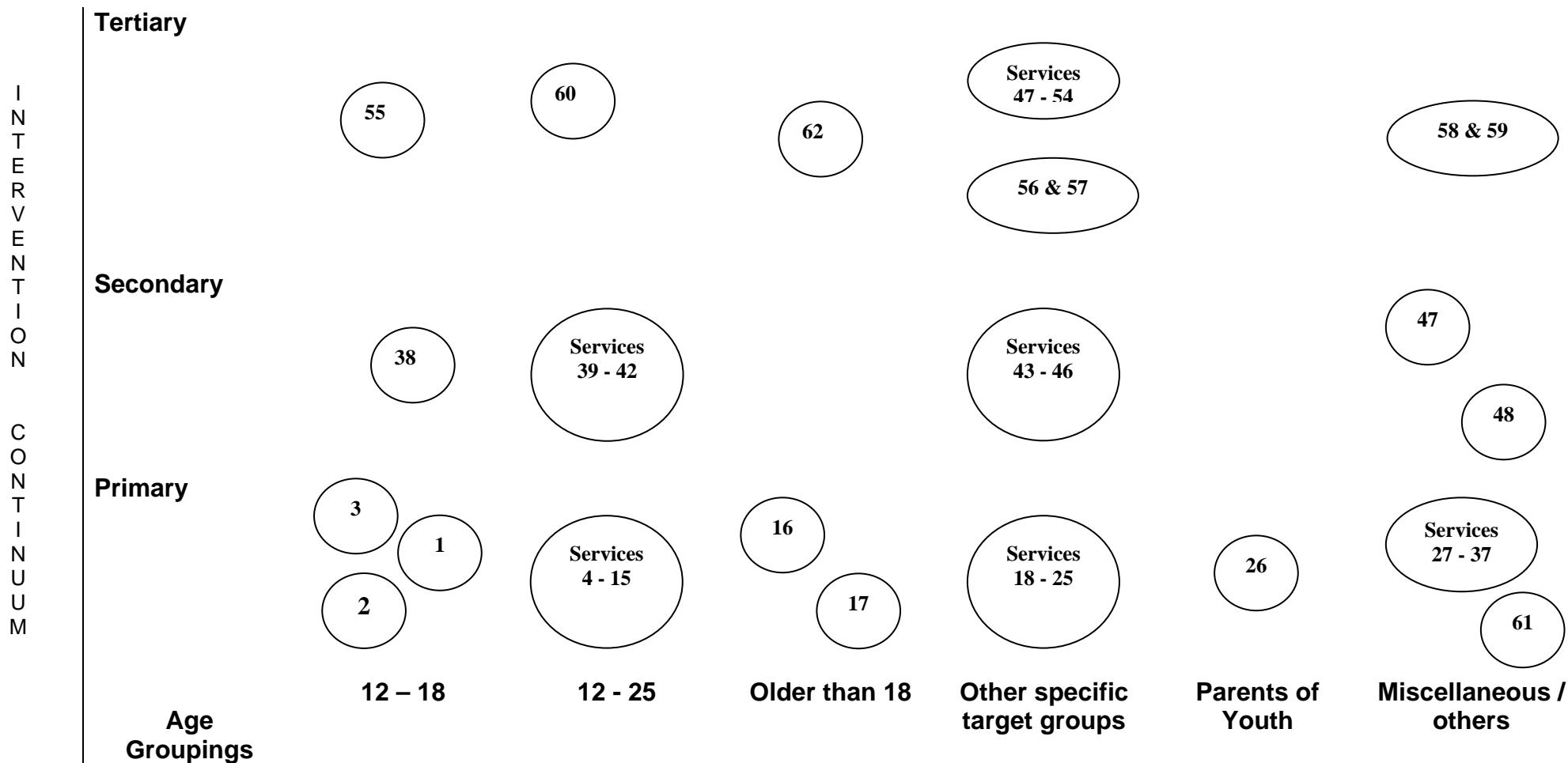
Wimmera Regional youth Affairs Network Mapping and Strategy Workshop 5th June 2007-06-24 Participant List

1.	Melanie Tippett	WHCG
2.	Marg Bolton	DVC
3.	Amanda Munn	West Wimmera Youth CSA
4.	Sue Afford	Hopetoun Community House
5.	Linda McLennan	Youth Resource Officer, Horsham Police
6.	Bernie O'Shannesy	Grampians DisAbility Advocacy
7.	Kylie Helyar	Hindmarsh Council, Community Development officer
8.	Chris Solly	Youth Development, Yarriambiack
9.	Donna Bridge	Wimmera PCP
10.	Maurice Billi	GCHC
11.	Dean O'Loughlin	GCHC
12.	Renae Bartlett	Centrelink
13.	Jennifer Reid	Best Employment
14.	Jackie Roberts	Best Employment
15.	Jeanine Jones	GCHC
16.	Jo Devereux	Llen
17.	Carolyn Snow	Disability Services
18.	Rob Daly	Legal Aid
19.	Donna Bridge	Wimmera PCP

Information Provided by:

20.	Brooke LeSueur	Community development, Northern Grampians Shire – TEMPLATE COMPLETED
21.	Jakoba at HUB	Community VCAL – TEMPLATE COMPLETED
22.	Tanya Barnes	Community Corrections – TEMPLATE COMPLETED
23.	Brendan Edwards	Budja Budja – TEMPLATE COMPLETED
24.	Simon Risson	Church of Christ – TEMPLATE COMPLETED
25.	Ross Bullock	WUC – TEMPLATE COMPLETED. APOLOGY
26.	Susan Griffiths	SFYS – TEMPLATE COMPLETED

Attachment 2 Service Mapping Activity – Diagrammatic representation



Attachment 3 – Key to list of services represented on map

Plate Number Map Reference	Name of Agency / Organisation	What service is provided	To whom	Where	How – service delivery method	Why / outcomes sought
1.	Church of Christ	Youth Group – based on Biblical principles	high school students	Nhill, Dimboola, and Horsham	Safe alternatives to Friday nights	provide opportunities to feel safe, welcome, blow off steam
2.	Church of Christ	Camping program	High School students	Part of youth program in Church	1 – 2 camps per year	Develop social connections, strengthen community ties
3.	Hindmarsh Shire Council	Youth Access Service and Communication service	Youth 12 – 25 years	Hindmarsh Shire	by holding certain events and projects	to get youth more involved in community activity and educate them
4.	Goolum Goolum Co-op					
5.	Budja Budja	Koori community youth group focussed on health education, employment and justice	12 - 25	Stawell, Ararat, Pomenal, Dunkeld, Halls Gap	Youth Group	Formed by Koori community;

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6.	State Government – Office For Youth	<ul style="list-style-type: none"> - Positive Body Image - Mentoring - RYAN – youth service network with a focus on policy and linking with State Government - Youth In action Groups 				<ul style="list-style-type: none"> - Activities to promote health and well being - Supporting mentoring programs and activities for young people - Giving a voice to young people's opinion and experiences
7.	Lowan Rural Health Network	Generalist Counselling – support; referral; - individual and family focus	any young person	Rainbow; Jeparit; Nhill; Harrow; Apsley; Kaniva; Goroke; Edenhope	office – based and outreach service to home	young people to develop independence identity and healthy lifestyles
8.	Church of Christ	Basic Counselling	Youth / anyone	any area	one on one counselling	assisting people to make choices

Plate Number Map Reference	Name of Agency / Organisation	What service is provided	To whom	Where	How – service delivery method	Why / outcomes sought
						in their lives
9.	Church of Christ	Sunday night services	anyone	any area	exploring spiritual themes	develop peer support and encouragement
10.	West Wimmera Shire	Recreation Youth	12 - 25	West Wimmera Shire	<ul style="list-style-type: none"> • Freeza • Self esteem programs with schools • SRC • Youth Consultative Committee 	
11.	State Government-Office for Youth	<ul style="list-style-type: none"> • Freeza – Alcohol and Drug Free Music and Cultural events • Advance – Schools and community agencies learning experiences for young people at risk of leaving school 	12 - 24	in the Wimmera		

Plate Number Map Reference	Name of Agency / Organisation	What service is provided	To whom	Where	How – service delivery method	Why / outcomes sought
12.	State Government – Office for Youth	- National Youth Week - Youth participation and Access Program			- funding for workers to facilitate, reduce barriers and provide opportunities for young people to participate in their community	- promotion and celebration of young people interests and culture
13.	Freeza	Youth Grants	To organisations that support youth 12 – 25 yrs	All of Northern Grampians Shire Council	Project basis	Support the development of youth and youth activities
14.	Freeza	Youth Week Events	Youth	All of Northern Grampians Shire Council	Projects for youth during youth week	free events for youth
15.	Freeza	music interest / promotion activities	Young people with music as an interest	All of Northern Grampians Shire Council		free events transport provided events organised by

Plate Number Map Reference	Name of Agency / Organisation	What service is provided	To whom	Where	How – service delivery method	Why / outcomes sought
						youth for youth
16.	Church of Christ	Leadership Training	older youth	any area	giving Leadership roles	increase confidence to contribute to other communities
17.	Hopetoun & District Neighbourhood House	Men's Shed	Older youth and men all ages	venue being explored	skills shared	<ul style="list-style-type: none"> - social interaction - community strengthening – welcome to new makes - school opportunities - referrals - engaging youth
18.	Hopetoun & District Neighbourhood House	Physical Activities – National Days – Ride to work / school days	School Age		invitation – curriculum subjects demonstration / participation	<ul style="list-style-type: none"> - sharing knowledge - Integration with school and community - Alternative ways to

Plate Number Map Reference	Name of Agency / Organisation	What service is provided	To whom	Where	How – service delivery method	Why / outcomes sought
						<ul style="list-style-type: none"> - reduce stress - And improve health and well being -
19.	Hopetoun & District Neighbourhood House	After School Program	primary school and secondary school students	education centre at House and venues in community	Hands on; volunteer support; community groups / mentoring	<ul style="list-style-type: none"> - Life skills - Survival skills - Education physical activities - Recreation skills - Community strengthening - Self esteem
20.	Disability Services - DHS	Futures for Young Adults	16 – 21 yrs with a disability (receiving additional assistance at school)	Dads well Bridge to Bareler		<ul style="list-style-type: none"> - linking people to post school options - setting goals and aspirations
21.	BEST Employment	BEST Community Development - outreach	16 +	6 shire councils		<ul style="list-style-type: none"> - improve employment opportunities

Plate Number Map Reference	Name of Agency / Organisation	What service is provided	To whom	Where	How – service delivery method	Why / outcomes sought
		employment services				<ul style="list-style-type: none"> - assist with job readiness - give options
22.	Centrelink	Social Work Service	15+	5 LGAs	Office based and outreach to LGAs	to help those in need and provide a generalist social work service to the community
23.	Hopetoun & District Neighbourhood House	school holiday program – floral art; woodwork; car maintenance; cooking	all age groups and families	- House and / or other appropriate venues	<ul style="list-style-type: none"> - at the community groups / volunteers - paid tutors 	<ul style="list-style-type: none"> - appreciation, retaining community assets - show success - very appreciated of extension of services
24.	G.C.H.C.	Generalist youth worker	12 - 25	NGS – Rural City of Ararat	<ul style="list-style-type: none"> - one on one counselling - advocacy - program delivery (Tribal 	<ul style="list-style-type: none"> - provide pathways - mentoring and - support for ‘at risk’ young

Plate Number Map Reference	Name of Agency / Organisation	What service is provided	To whom	Where	How – service delivery method	Why / outcomes sought
					Leadership) - Recreation	people
25.	G.C.H.C.	School Focussed Youth Service	10 - 18	NGS – Rural City of Ararat / Pyrenees	- community development - links between schools and agencies - brokerage support - early intervention / primary intervention	- provide better early targeted intervention - form partnerships - youth suicide
26.	Church of Christ	Drug Proof your Kids	Parents of Youth	Wherever program is requested	- Provide networks for support and information	increase awareness for families and develop skills re drugs and youth
27.	Hopetoun & District Neighbourhood House	Physical Activities – Tai Chi; Strength training; water aerobics; cycling; walking	all age groups	on-site; private pool (heated); meet at central location and then walk / cycle	individuals and families	- connecting families - engaging / empowering individuals and families

Plate Number Map Reference	Name of Agency / Organisation	What service is provided	To whom	Where	How – service delivery method	Why / outcomes sought
28.	Hopetoun & District Neighbourhood House	Referral Service	all age groups		office based – referral through phone work	- referral to services that are not readily available in own community
29.	Hopetoun & District Neighbourhood House	School Holiday and other excursions – art gallery; Nexus; local attractions etc;	all age groups and family / community members	Horsham; Swan Hill; Mildura and local areas	Bus	experiencing other communities
30.	G.C.H.C.	- family violence development and Family violence service integration		Central Grampians and Wimmera	- Community Development in schools - education expos - group work - recreational activities for victims - promotion of all Family Violence programs	- Develop resources - facilitate protocols - attend regional Family Violence Committee - work on key identified priorities - across whole

Plate Number Map Reference	Name of Agency / Organisation	What service is provided	To whom	Where	How – service delivery method	Why / outcomes sought
					-	region
31.	Victoria Legal Aid	Community Legal Education	any age	Wimmera catchment	Conferences; seminars; workshops; publications (eg AM I old enough?)	Access justice through legal information and education
32.	Women's Health Grampians	Health Promotion / Community Education re Chlamydia	women of all ages	broad coverage	- youth projects; health promotion - community development framework	- change community's attitudes re STIs - raising young people's awareness - healthy and respectful relationships focussing on intimate relationships
33.	Stawell GCHS	Family Counselling	Families	Stawell and Ararat and surrounds	Systemic intervention	improve family functioning – dependent on family goals

Plate Number Map Reference	Name of Agency / Organisation	What service is provided	To whom	Where	How – service delivery method	Why / outcomes sought
34.	Disability Services - DHS	Case Management	6 yrs - death people with a disability that meets Target Group Assessment Eligibility (I.D; Physical) – New Disability Services Act 2006			<ul style="list-style-type: none"> - meet needs - link to local services - criminal justice - victims of crime - day to day living supports
35.	Family Planning - WHCG	Sexual Reproductive Health	All		Clinic and outreach services	<ul style="list-style-type: none"> - information - education - clinic - resources
36.	Hopetoun & District Neighbourhood House	Education – First Aid	Post primary school age	local	group and individual workshops / sessions	<ul style="list-style-type: none"> - individual improvement for skills - pathway to employment - self esteem - community enhancement

Plate Number Map Reference	Name of Agency / Organisation	What service is provided	To whom	Where	How – service delivery method	Why / outcomes sought
37.	Wimmera PCP	Mental Health First Aid	all	Horsham and Warracknabeal	free training for anyone who works with the public – youth workers included	
38.	VET BUS	Transport	15 – 18 yrs		in – reach transport model funded on an adhoc basis year to year basis	
39.	GCHS - Nexus	Drug and Alcohol Service – education / recreation	12 – 25 yrs	Horsham (Youth Centre) Wimmera (outreach)	<ul style="list-style-type: none"> - Outreach and diversion - one to one counselling - group work - program delivery 	<ul style="list-style-type: none"> - social welfare - recreation
40.	Yarriambiack Youth Services	Generalist Youth Service	12 – 25 yrs		<ul style="list-style-type: none"> - health promotion - education - welfare - referral - information - entertainment 	<ul style="list-style-type: none"> - improved well being and social connection - increased participation - celebrate

Plate Number Map Reference	Name of Agency / Organisation	What service is provided	To whom	Where	How – service delivery method	Why / outcomes sought
					<ul style="list-style-type: none"> - recreation - support - counselling - twice yearly youth grants 	youth achievements
41.	Victoria – Youth Resource Officer	Partnerships – such as Police / Koori Youth Club			extreme engagement and partnership with Connect Gel targeting ‘at risk’ young people with a view to diverting them from the criminal justice system	- keeping young people out of the criminal justice system
42.	Victoria – Youth Resource Officer			Stawell – covering Northern Grampians; Yarriambiack Shire – Ararat	Police station youth officers appointed to assist youth Resource Officers with Youth projects such as Operation SCADE; Drug	

Plate Number Map Reference	Name of Agency / Organisation	What service is provided	To whom	Where	How – service delivery method	Why / outcomes sought
					and Alcohol education; Year 11 Partnership with GCHC	
43.	Connect - ed	Alternate education	13 - 19	Nexus - Horsham	off-campus delivery	engaging young people whom have disconnected from mainstream schooling
44.	Wimmera Uniting Care	Youth Family Reconciliation	15 – 25 at risk of homelessness due to stress / family conflict	6 LGAs of West Wimmera	Mediation	- remain in sustainable supportive settings with family or in local community
45.	GCHC	SAAP	15 +	Stawell, Ararat and St Arnaud (outreach to smaller communities)	Office based and outreach case management approach	- secure safe stable housing - link into financial, health, legal, education, employment,

Plate Number Map Reference	Name of Agency / Organisation	What service is provided	To whom	Where	How – service delivery method	Why / outcomes sought
						-
46.	Wimmera Uniting Care	Youth Outreach Support	15 – 25 at risk of homelessness	Whole of Wimmera	- reduce risk and support plans - engaging other services	- Young people assisted towards family reunification or independent living - engagement with training and employment providers
47.	Victoria Legal Aid	free advice	any age	Wimmera area	mostly free legal advice sometimes means tested – guidelines apply	- ensure people are legally represented at court
48.	Victoria Legal Aid	free advice	any age	Wimmera area	face to face telephone	access to justice

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					email free service	
49.	Horsham Community - VCAL	Community VCAL	students at risk returning students 15 – 20 yrs	Horsham only	VCAL Certificate	<ul style="list-style-type: none"> - offer alternative to schooling - in school partnerships with UB and NEXUS; Wimmera HUB inc
50.	GCHC – Tribal Youth	A&OD youth Outreach	15 – 25 yrs	NGS, Pyrenees, Rural City of Ararat	<ul style="list-style-type: none"> - one on one counselling and support - advocacy / education - leadership programs - scade; Your Choice etc; - Binge drinking - Alcohol issues for 	<ul style="list-style-type: none"> - connection - community attitude - community development - address alcohol issues with young people

Plate Number Map Reference	Name of Agency / Organisation	What service is provided	To whom	Where	How – service delivery method	Why / outcomes sought
					young people	
51.	Victoria Legal Aid	Children’s Court Duty Lawyer Service (Family Division)	6 - 17	Wimmera	face to face etc;	Access justice
52.	Victoria Legal Aid	Independent Children’s Lawyer – Family Court and Federal Magistrates Court	6 - 17	Melbourne and Country circuits (Ballarat / Bendigo etc ;)	- free court representatio n - act on best interests model not in instructions	Access to justice
53.	GCHC _ Family Violence Out reach program	Men’s behaviour change program – assessment required – young males not accepted	15 +	central Grampians and Wimmera Region	- case management - provide support to access safe, secure housing - refer and advocate to legal, health, financial and accommodati on services - holistic	

Plate Number Map Reference	Name of Agency / Organisation	What service is provided	To whom	Where	How – service delivery method	Why / outcomes sought
					- approach - very limited access o housing for 14 – 18 yrs	
54.	GCHC Tribal Youth	Youth Pathways	13 - 18	South Wimmera and Central Highlands	- Assessment - support young people at risk - not completing education or equivalent	- intervention and support for at risk young people in community regarding education
55.	University of Ballarat	Provision of training	15 - 18	Horsham region	In partnership with Learning Centre to deliver Community VCAL	for students to develop recognised school qualifications
56.	youth Options Guarantee	referral system Case management options	young people finished Year 12 or equivalent	Wimmera, Central Grampians, Central Highlands (have different models)	referral system Case management options	- preventing young people from falling through the cracks

Plate Number Map Reference	Name of Agency / Organisation	What service is provided	To whom	Where	How – service delivery method	Why / outcomes sought
57.	Wimmera Uniting Care	Finding Solutions	12 – 18 at risk of entering the statutory system	6 LGAs – West Wimmera	Mediation Approach referred by Child Protection and or Child FIRST intake	Young people able to remain in sustainable, supportive and safe family- based settings
58.	GCHC	Men's Behaviour Change Program	22 +	1 in Central Grampians 1 in Wimmera	2 program per year Assessment process	
59.	GCFC	Regional Family Violence Counsellor		Covers whole of Grampians region	group work work with children and young people on an individual basis (limited time)	
60.	Victoria Legal Aid	Children's court Duty Lawyer Service	under 18	Horsham – Monday monthly On demand – Stawell, St. Arnaud,	free legal advice and outreach representation act on instructions	Access to justice

Plate Number Map Reference	Name of Agency / Organisation	What service is provided	To whom	Where	How – service delivery method	Why / outcomes sought
				Edenhope, Hopetoun, Nhill,	confidential / privilege	
61.	Grampians Disability Advocacy Association	Advocacy	all ages who have a disability or learning disability	Yarriambiack; Hindmarsh; West Wimmera; Horsham;	support outreach help access to services	
62.	Community Corrections	Community Based Orders / Parole	18 +		Court assessments parole referral sex offender specific programs	Successful completion of CBOs and Parole