|  | Name:  | EDMH Specialists Telehealth |  |  |  |
|--|--|-----------------------------|--|--|--|
|  | Lead agency:   | EDMH                        |  |  |  |
|  | Key Contact:   | Helen Grummett              |  |  |  |
|  | Tel:   | 03 5585 9800                |  |  |  |
|  | Email:   |                             |  |  |  |
|  | EDMH Hospital provides telehealth for specialists as follows:  3 cardiologists: Dr Wilson, Dr Hengle & Dr Reddy at Ballarat Cardiology   |                             |  |  |  |
|  | Pain specialist: Dr Darby  Endocrinologists: Dr Johnathon Cohen & Dr Matthieson  |                             |  |  |  |
|  |  |                             |  |  |  |
|  | All consults are via skype where the specialist rings EDMH medical clinic and the consults are undertaken there.   |                             |  |  |  |
| Wimmera PCP role:  | Not active   |                             |  |  |  |
| Objectives   | Convenient Appointments: Patients can access health services without leaving their community using a computer which has a camera and microphone. The practice nurse sets up the room, sits with the patient and undertakes sending results to the specialist.  |                             |  |  |  |
| Status:  | <ul> <li>☑ Ongoing</li> <li>☐ Complete</li> <li>☐ Incomplete</li> <li>☐ Follow-up activities identified (new template)</li> </ul>  |                             |  |  |  |
| Governance   |  |                             |  |  |  |
| Infrastructure/<br>software                              | Skype  |                             |  |  |  |
| Clinician<br>Engagement                                  | Edenhope Hospital provide staff to assist patients set up their appointment, a space to attend the appointment at the health service and assistance to connect to the teleconference.  |                             |  |  |  |
| Consumer<br>Engagement                                   |  |                             |  |  |  |
| Adaptability to<br>other areas of<br>service<br>delivery | Yes, especially as RFDS chase the specialists up in Melbourne and provide access for rural patients. There would be other areas of specialty that the Wimmera would be sure to take up. The model works well and patients love that they don't spend huge amounts of time travelling, and that the service is bulk billed. |                             |  |  |  |
|  | <u> </u>   |                             |  |  |  |

| Evaluations                |  |  |
|----------------------------|--|--|
| Learnings & new activities |  |  |

Last updated: 22/11/17