

Project	Name:	Oncology Telehealth Consultations
	Lead agency:	Wimmera PCP & Wimmera Health Care Group
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		<p>Regular telehealth consults take place in Horsham and Ballarat Oncology.</p> <ul style="list-style-type: none"> - Consumer supported by Nurse Practitioner - Connect to Oncologist who is in Ballarat <p>Need and suitability for tele-health consultation are determined by Nurse Practitioner and Oncologist</p>
Wimmera PCP role:	Support project, evaluation	
Objectives	To explore whether Telehealth consults can replace regular face to face consultations in a structured clinic system whereby Teleconsultations are scheduled in between face to face consultations	
	Provide the opportunity for Wimmera Residents to attend oncology consultations closer to home/reduce travel using telehealth	
	To explore whether patients are satisfied with Telehealth for oncology consultations	
	???anything else	
Status:	<input type="checkbox"/> Incomplete <input checked="" type="checkbox"/> Complete <input checked="" type="checkbox"/> Ongoing <input type="checkbox"/> Other _____ <input checked="" type="checkbox"/> Follow-up activities identified (new template)	
Governance	Partnership between Wimmera PCP, Wimmera Cancer Nurse Practitioner (based at WHCG) and Ballarat Oncology <ul style="list-style-type: none"> - Scheduling & ongoing consultation managed by Ballarat Oncology & Wimmera Cancer Nurse Practitioner - Wimmera PCP to assist with evaluation & resource development 	
Infrastructure/software	Health Direct via web using Google Chrome browser. Utilises already existing desktop computers that have camera, microphone and internet – no new infrastructure required. **Had to ask for Google Chrome to be installed on Carmel’s computer by WHCG IT Department as this is not a browser utilised by WHCG and required special permission	
Clinician Engagement	Wimmera Cancer Nurse Practitioner has been the champion in establishment of the service. There has been a gradual process of gaining Oncologist involvement and to schedule regular telehealth clinics with Ballarat Oncology.	

Consumer Engagement	Consumer satisfaction & cost/time savings have been evaluated and presented to the WSMHA CEOs. Further consumer evaluation will take place November-December 2017.
Adaptability to other areas of service delivery	Potential to use clinician supported telehealth consultations with other areas of speciality
Evaluations	Consumer satisfaction & cost/time savings have been evaluated and presented <i>Thought – are we able to use health direct data to find things like length of consultations etc?..not health direct as it stays on the entire time- but IPM should tell us (although I am not exact I do put in approx. times)</i>
Learnings & activities	<ol style="list-style-type: none"> 1. Development of consumer information 2. Document learnings & processes to inform other telehealth projects <p>Project presented to:</p> <ul style="list-style-type: none"> • Wimmera Best Practice Forum 2017 • ICS Victorian conference 2017

Last updated: 11/9/2017