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| Project | Name: | Weekly VC Bed Meeting: Patient Flow Collaborative |
| | Lead agencies: | Wimmera Health Care Group, Rural Northwest Health, West Wimmera Health Service, Edenhope & District Memorial Hospital |
| | Key Contact: | Jenny Templeton, Admissions Discharge Coordinator, WHCG |
| | Tel: | 5381 9111 |
| | Email: | Jenny.templeton@whcg.org.au |
| | The weekly telehealth bed meeting aims to improve patient flow from the acute beds of Wimmera Health Care Group to the smaller rural health services bed based campuses of Rural Northwest Health, West Wimmera Health Service and Edenhope & District Memorial Hospital. | |
| Wimmera PCP role: | Bring agencies together to improve processes and assist in evaluation of the work. | |
| Objectives | To determine whether a weekly Videoconference meeting between the Admissions & Discharge Coordinator at WHCG and RNH, WWHS & Edenhope acute nursing staff provides an efficient way of discussing and planning for inpatients at WHCG whose condition can then be cared for at their local health service (stepping down care). | |
| | Provide an opportunity for patients to be transferred to their local health service as soon as it is medically appropriate to do so. | |
| | To see if this process assists with patient flow from WHCG to RNH, WWHS and Edenhope & District Memorial Hospital. | |
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| Status: | <input type="checkbox"/> Incomplete <input checked="" type="checkbox"/> Complete <input checked="" type="checkbox"/> Ongoing <input type="checkbox"/> Other _____ <input type="checkbox"/> Follow-up activities identified (new template) | |
| Governance | As per usual Governance regarding sub-regional discharge processes. | |
| Infrastructure/software | Utilises the existing GRHA Videoconferencing infrastructure at each health service. Weekly meeting scheduled to connect at the same time and day each week. Weekly report of inpatients by postcode generated by WHCG Admissions and Discharge Coordinator and emailed to acute NUMs each week prior to VC meeting. | |
| Clinician Engagement | | |
| Consumer Engagement | Has been difficult to gaining feedback from consumers as clinicians find it hard to ask patients to complete surveys – also clinicians very busy, so time is a factor as are competing priorities. | |

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| Adaptability to other areas of service delivery | |
| Evaluations | RNH Scott Silcocks evaluation Further evaluation will be undertaken in October 2017 with WWHS, RNH and EDMH to determine bed days saved and \$\$ |
| Learnings & new activities | |

Last updated: 11/9/17