

Project	Name:	Wimmera Urgent care e-Health Working Group	
	Lead agency:	Wimmera Health Care Group	
	Key Contact:	Tracey Daffy	
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	Description: To develop & implement a model of care to facilitate e-health consults from WHCG emergency department for patients presenting to urgent & primary care centres in the Wimmera small rural health centres <ul style="list-style-type: none"> - Adapted from program at North East Health (Wangaratta) - WG formed Feb 2016 		
Wimmera PCP role:	Membership on working group – provide advice on service coordination & project support as required		
Objectives	To provide patients presenting at small rural health services timely emergency triage & medical assessment without the need for unnecessary travel	Date	
	System & processes that facilitates fast and easy access for small rural health services to resources and expertise of WHCG ED		
	To reduce to number of lower acuity patients who are transferred to WCHG ED		
	To provide appropriate and timely emergency assessment, advice, and treatment for emergency presentation as close to their homes as possible		
Status:	<input checked="" type="checkbox"/> Incomplete <input type="checkbox"/> Complete <input type="checkbox"/> Follow-up activities identified (new template)		
Governance	Project working group <ul style="list-style-type: none"> • Chair – Don McRae • Membership includes Clinical management staff from WHCG, WWHS, RNH, Exec Direct (Improvement) WHCG, Ambulance Vic, WPCP 		
Infrastructure/software	Wall mounted screen & hardware at WHCG Tablet/unit at 3 small rural health services – EDMH, RNH & WWHS <ul style="list-style-type: none"> - Initial set-up and trial at WWHS 		
Clinician Engagement	Clinician training to be delivered Clinician information		
Consumer Engagement	Consumer information – initial feedback sought		
Adaptability to other areas of service delivery	To be identified post-implementation		

Evaluations	Feedback sought for clinician and consumer information
Learnings & new activities	To be identified

Last updated: 21/6/17